

General Terms and Conditions

Last updated: October 2025

1. Company Identification

This document governs the access and use of the websites, services, and content of C15 Group LLC (hereinafter, "the Company"), located at 2105 Vista Oeste NW, Suite E #3230, Albuquerque, NM 87120, United States, registered in the State of New Mexico, EIN 37-2072705. Contact email: info@c15group.com

2. Purpose and Scope

These Terms apply to all digital platforms, brands, websites, and business units belonging to C15 Group LLC, which provide management, consulting, and online training services in various specialties.

These Terms govern the relationship between the Company and users who access any of its websites or contract its services, regardless of the country from which they do so.

3. Acceptance of Terms

By accessing, browsing, or contracting any service, the user declares that they have read, understood, and accepted these Terms and Conditions.

4. Services Provided

- Online consulting in different business areas.
- Online training programs in various formats.
- Digital informational resources.

5. Registration and User Accounts

If the service requires the creation of a user account, the client shall be solely responsible for maintaining the confidentiality of their access credentials to the Company's platforms. The client must immediately notify the Company of any unauthorized use of their account.

6. Economic Conditions

- The prices shown on the website for some services may be indicative and do not replace a specific quotation procedure.
- Payments will be processed through secure third-party platforms.
- The warranty and refund policy will be specifically set forth in the purchase contract for each service.
- Prices may be modified at any time, without retroactive effect on contracts already formalized.

7. Intellectual Property

All content, training materials, texts, graphics, logos, trademarks, and software associated with C15 Group LLC are the property of the Company or its licensors. Reproduction or redistribution without express authorization is prohibited.

Access to the content does not imply the transfer of intellectual or industrial property rights. The client only obtains a personal, non-transferable license to use the content.

8. Limitation of Liability

Consulting and training services are provided “as is,” without implied guarantees of results. The Company shall not be liable for indirect damages, lost profits, or harm arising from the use of its services.

In no event shall the liability of C15 Group LLC exceed the amount actually paid by the user for the contracted service.

9. Personal Data Protection

The processing of personal data is governed by the Privacy Policy available at: <https://www.c15group.com/aspectos-legales>.

10. Jurisdiction and Applicable Law

These Terms are governed by the laws of the State of New Mexico, United States. Any dispute shall be submitted to the competent courts of New Mexico, unless otherwise required by law.

11. Amendments

C15 Group LLC reserves the right to modify these Terms at any time. Modifications will be published on the websites and will take effect from their date of publication. Continued use of the services after the publication of modifications shall imply acceptance of the new terms and conditions.